# **Digital & Technology Solutions Professional**





Elevate your career through college/ITP\*, university, or an apprenticeship.

# Job Roles (can include)

## Skills (can include)

#### Knowledge and Behaviours (can include)

### Level 4+ **Senior** Management









- Digital user experience professional Data scientist



- Create designs using industry standard methods
- Fluent in written communications
- Work autonomously and interact effectively within wide, multidisciplinary teams
- Develop and maintain collaborative relationships at strategic and operational levels



- Adaptability and dynamism
- Has a strong work ethic and commitment
- How to solve problems
- How to present recommendations and influence action

#### Level 4

Junior to Middle Management



- Applications support lead
- Data analyst
- Network engineer
- Software developer



- Maintain application support processes
- Lead and manage upgrades and new technology implementations
- Assist in the development of options and recommendations for change
- Communicate with a range of stakeholders

- Awareness of the legal requirements
- The principles and processes of the systems lifecycle
- The purpose and value of quality assurance techniques
- Work securely within the business



### Level 3

**Experienced to** Supervisory



- Data technician
- Digital support technician
- Information communication technician
- IT solutions technician
- Software development technician

- Solve logical problems
- Respond to the business environment
- · Apply a professional methodology or framework in work tasks.
- Operate in line with organisational polices, standards



- Understands the structure of software applications
- Logical and creative thinking
- Ability to work independently and to take responsibility
- The main components within an IT Solution



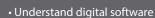
#### Level 2

**Entry level** employment to intermediate C





- Graphic Designer
- CAD user
- Database user
- Accounts and Finance
- Computer programmer
- Use specific software
- Work individually and in teams
- Use peripheral equipment
- Good organisational skills



- Importance of good communication
- · Understand digital networks and fundamentals

